Version 9
Revised and Approved
by Gary Morris OAM Chief
Executive Officer

1 May 2019

BOOROONGEN DJUGUN COLLEGE QUALITY ASSURANCE

COMPLAINTS AND APPEALS REPORT

Page 1 of 1 bdc p&p manual QPM-0

Form: QA-AAF-01 Page 1 of 1

COMPLAINTS AND APPEALS REPORT			
Date raised / /		REASON(S)	TICK
CAR No.		Student Complaint / Grievance / Appeal	
		Essential Standard non-compliance	
Name of person initiating CAR		Condition of Registration non-compliance	
		Staff Complaint / Issue	
		Other (specify)	
Section 1		1 7/	
Complaint/ Appeal / Problem:			
Cause:			
Section 2			
Action to be taken:			
Who:			
When:			
/	/		
Action required by :	/	Signed	
		Director / Training Manager	
		Ç Ç	
Section 3			
Agreed action completed and effect	tive		
mercon compressed and office		/ /	
Signed :			
Director / Trainin	ng Mana	ger	